



Camp Anerley

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TERMS & CONDITIONS

To ensure a pleasant experience for all, please familiarise yourself with the campsite's terms and conditions prior to booking. Adherence to the campsite rules is mandatory, and failure to comply may result in fines and/or eviction. If the campsite's rules are not compatible with your requirements, we recommend seeking alternative accommodation. Responsible camping practices are essential to maintaining a enjoyable environment for all.

BOOKINGS & DATE AVAILABILITY

Camp Anerley bookings are subject to availability, and we allow only one group to utilize the site at a time. To secure your booking, please ensure that our Terms and Conditions are signed and a non-refundable deposit of R7500 is paid.

BREAKAGE DEPOSIT

In addition to your camp fees, a refundable breakage deposit of R 1000,00 needs to be paid to cover the costs of any breakages or losses of camp equipment that may occur for the duration of the camp. This refundable breakage deposit has been included on your quote. The refund of this deposit will be determined by management, based on the condition of the site at the end of camp. Refunds, if approved, will be credited exclusively to the organisation's account- no payment will be issued to personal bank accounts. Please allow 14 days for this refund.

Please ensure faults or breakages are reported, visitors may not try to fix anything onsite themselves.

PAYMENT

A Final Arrangements Form will be sent to you prior to your arrival. The final numbers stated on this form will be used to generate your invoice which will be sent to you prior to your arrival. The balance of your camp fees, as stated on this invoice, must be paid before the day of arrival. No cash is accepted on site. Proof of this final payment is required. This final arrangements form must be submitted two weeks before arrival date.

Please note: Should additional numbers arrive; an additional invoice will be generated detailing the additional fees which is payable on presentation. No additional numbers will be accommodated for catering purposes. Campsite has a strict maximum capacity, should the additional numbers increase above capacity, these campers will be asked to leave the site.

PAYMENT POLICY

Please note that Camp Anerley does not accept cash on arrival and does not provide cash refunds, as we operate a no-cash onsite policy. Cash deposits into the Camp Anerley account are acceptable, however, a levy will be charged to cover bank charges.

CANCELLATIONS

Please note that once a booking deposit is paid to secure dates, the deposit is non-refundable. However, in the event of an emergency cancellation, the matter will be reviewed by the trustees, and a refund may be considered subject to their approval. Postponement of dates is also subject to trustee approval.

Should you arrive with fewer people than stated on the Final invoice, a refund will not be processed.

ARRIVAL AND DEPARTURE

Once full payment has been received, a WhatsApp message will be sent to the organiser on the day of arrival. This message will consist of some important information pertaining to your camp, site rules and the access code for entrance to the site. Please ensure that your entire group has this information and have carefully read through the rules.

Arrival time is strictly FROM 15:00 onwards on the day of arrival unless otherwise arranged. A camp leader must be available to accept the keys and responsibility of the camp site and kitchen hand-over on arrival, unless prior arrangements have been made. Please note: If campers arrive before 15:00 on the day of arrival without having made arrangements, they will be charged a day visitor fee.

Departure time is BEFORE 14:00 on the day of departure. A camp leader must be available to hand back the responsibility of the camp site with all the keys prior to departure. All campsite facilities should be left in the same condition they were found on arrival. Please report breakages and faulty equipment to management before departure.

Contact us:

✉ info@anerley.org

☎ +27 83 291 4513

🌐 www.anerley.org

📍 2 Goodlands road Anerley, Port Shepstone



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ALCOHOL POLICY

Please be advised that the consumption of alcohol on the premises is strictly prohibited. Any group found to be in possession of or consuming alcohol on site will be subject to a fine and a formal warning. Persistent disregard for this policy will result in the group being requested to vacate the premises immediately.

KITCHEN

The kitchen is an out-of-bounds area during catered camps. No unauthorized person may enter or make use of the kitchen and/or the kitchen equipment.

Self-catering camps are responsible for maintaining the kitchen in a clean and tidy condition throughout their stay and upon departure. ALL cleaning chemicals and equipment, black bags and toilet paper needs to be brought by the camp organiser.

MEAL TIMES

Catered meals are served as follows: Breakfast is at 8am, Lunch is at 12:30pm and Supper is at 6pm. Please ensure campers arrive to meals on time. Times can be altered to accommodate your programme, by arrangement.

FIRST AID

Please be advised that first aid on site is the responsibility of the group organizer. There is no first aid equipment provided by Camp Anerley and you are required to bring your own first aid equipment/supplies with you to be used by your group during your stay. Camp management will also need to be advised as to who your dedicated First Aid officer is. Emergency numbers will be posted in various places on site.

ELECTRONIC EQUIPMENT

Any electronic equipment, extension plugs, multiplugs etc. will be hired out at R 100,00 each.

SPORTS EQUIPMENT

Campers need to supply their own sports equipment unless they have requested facilitation. None of the sports or activity facilities may be moved or tampered with.

PETS

Please be advised that no pets are allowed.

FINES

All campsite facilities should be left in the same condition they were found on arrival. This applies to the grounds, bedrooms, bungalows, washing up areas for dishes, bathrooms, toilets, showers and the kitchen. The kitchen must be kept clean at all times and left clean and neat on departure. Items in the kitchen need to be placed where they were found. All litter must be picked up (anywhere on the grounds).

You will be fined a spot fine of R500 if you are found damaging any fauna, flora, buildings and equipment on site. A fine of R1 000 will be imposed for blockages due to flushing feminine products or other foreign matter down the toilet instead of using the bins provided.

A fine of R1000 will be imposed for camps that leave the site in an unsatisfactory state.

You will be charged for any damages, breakages, etc. that may have occurred during your stay. If breakages exceed R1000 Camp Management will establish the cost of the repairs, replacements, etc. and an invoice will be sent to you which will be payable immediately.

Self-catering camps will receive a fine of R1 000 if the kitchen is left in an unsatisfactory condition.

Any person visiting or using the Camp Anerley premises or facilities does so at their own risk. Camp Anerley Campsite, Camp Anerley Management and Staff Members will not be held responsible for any loss, damage, injury or death to any person or their property whether caused by fire, theft or any other cause whatsoever.

I, the undersigned, hereby acknowledge that I have read, understood, and agree to abide by the terms and conditions of Camp Anerley. I understand that my booking is subject to these terms and conditions, and I agree to ensure that all members of my group are aware of and comply with them.

Signature of Organiser: _____

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